

Growing regional bank uses Uplogix to ensure their network management keeps up with their acquisitions.



OneWest Bank®

CUSTOMER PROFILE

OneWest Bank is the largest Southern California-based bank and is focused on delivering personalized, relationship-based banking to its customers. The bank has 77 retail branches conveniently located throughout Southern California to serve consumers and businesses, small and large. With total assets of \$26 billion and \$16 billion in deposits, OneWest has the size and strength to offer a wide array of banking products and services and the stability to protect its depositors.

OneWest is an FDIC-insured institution and funds deposited in the bank are insured up to the FDIC's insurance limit of \$250,000 per depositor.

www.owb.com

Uplogix Benefits for OneWest Bank:

- ▶ As the largest Southern California-based bank, OneWest has gone from 33 branch offices in 2009 to nearly 80 today by growing the business and acquisitions of other banks. OneWest uses Uplogix for management of branch office network gear with the added value of being able to monitor and control a diverse collection of devices and manufacturers brought together in acquisitions on a single management platform.
- ▶ Controlling support costs by managing highly distributed branch offices with a small centrally-located IT staff is possible with the secure connections through Uplogix to remote devices both in- and out-of-band. Best-in-class problem diagnosis and recovery capabilities autonomously detect and fix device issues without having to deploy technicians to the site.
- ▶ To save on staffing and travel to multiple data centers, OneWest uses Uplogix as a virtual remote toolbox for power management and secure access to unmanned or lights-out, and collocated facilities.

OneWest's challenge was to manage different networks and gear with the same IT group

Solution for managing the diverse networking gear resulting from rapid acquisitions was to standardize support with Local Management

For a regional bank to more than double the number of branch offices in three years and climb into the list of top 50 US banks by size doesn't come without some challenges on the IT side of the house. OneWest bank formed from IndyMac Federal Bank in 2009 and acquired First Federal Bank of California and La Jolla Bank, bringing a variety of IT systems and processes under one roof.

In branch offices and data centers, Local Management automates the IT functions best performed onsite without increasing support costs.



Uplogix solves the challenge of diverse branch offices

In the enterprise, Local Management is a critical tool for addressing the challenges of managing branch offices and remote sites with capabilities that lower support costs and increase uptime and network security. Uplogix also complements existing in-band, centralized monitoring systems while providing centralized IT staff with the access, control and enforcement capabilities needed to manage remote locations:

- ▶ Maintains management connectivity with distributed locations, even when the network is down or degraded, to provide always-secure access to distributed devices
- ▶ Provides best-in-class problem diagnosis and recovery capabilities to autonomously detect and fix remote issues without having to deploy expensive resources on-site
- ▶ Locally executes routine remote maintenance tasks like patch upgrades and configuration changes consistently and error-free, significantly reducing ongoing remote support costs
- ▶ Offers a secure platform for remote management and ensures compliance with internal management policies, regardless of the state of the network

Uplogix integrates with various network devices and server platforms by tying the device's command line interface into the Uplogix unified CLI framework. The unified common interface not only eliminates the need for administrators to remember individual device commands, but also makes automating common management tasks simpler. Devices not currently supported can be managed natively by using the device CLI.

Managing growing networks, branch offices and data centers without breaking the bank

Uplogix' patented solution is designed to address key requirements for OneWest Bank:

- ▶ **Reduce support costs through reliable, secure automation** | Local direct access to managed devices gives Uplogix the ability to monitor more intensely and take actions based on established runbook procedures for a wide range of networking and communications devices.
- ▶ **Provide a secure, remote toolbox for managing facilities** | Uplogix connects to managed devices and provides secure access both in- and out-of-band for remote staff to work on gear without a truck roll.



ABOUT UPLOGIX // Uplogix provides the industry's first local management solution. Our co-located management platform automates routine administration, maintenance and recovery tasks—securely and regardless of network availability. In comparison, traditional network and systems management depends on the network, uses multiple tools, and remains labor intensive. Uplogix puts the power of your most trusted IT administrator everywhere, all the time.

Uplogix is privately held and headquartered in Austin, Texas with international offices in London and Monterrey. For more information, please visit www.uplogix.com.